

Diligence Services

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Introduction

nhbs is a business consultancy and innovative services firm providing services to help companies improve operating efficiencies and achieve business and operational excellence

Services includes Accounts outsourcing, MIS, Process Re-engineering, SOP writing, Fixed asset and inventory verification, credit monitoring, financial, technical and legal due diligence.

Strength of 450+ professionals comprising of Chartered Accountants (CA), Company Secretary (CS), MBAs, Attorneys, Engineers, Bankers and support staff with wide sectorial experience & Liquid force of 1000 plus.

Headquartered in Mumbai and has presence in Pune, Hyderabad, Goa, Chennai, Bengaluru, Kolkata, Gurgaon and also some other major cities



Sectors Wise Service Offerings

○ Focus Sectors & Specific Service Offerings

Sectors	Service Offerings
Banks	Due Diligence, Monitoring, Portfolio Management, Early Warning Signals
Non Banking Financial Company	Due Diligence, Monitoring, Portfolio Management, Retail Loan Compliance Audit, Early Warning Signals
Fast Moving Consumer Goods	Vendor/Customer Assessment, Distributors Audit, Claim Verification
Consumer Durables	Retail Audit, Distributors Audit, Schemes Audit
Automobile	Process Audit, Loss Mitigation Audit, Stock Take

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International Services

O Advisor for Registration of Entity & Assessment of documents

Registered Agent for DMCC	Assessment of Documents for EB5 process
Support on Incorporating Entity in Dubai Multi Commodities Centre (DMCC)	Explaining EB5 process & its requirements, documents required, time line for completion, fund required, etc
VISA Processing	Review of financial documents to establish proper source of funds
Amendments to Licenses, change in entity constitution, enhancement of share capital, etc	Liaison & query resolution between applicant & Authorities processing the EB5 application.



○ Banks & NBFC's Services & Product Offerings

Due Diligence	Monitoring	Portfolio Management
 Financial & Non Financial Due Diligence prior to sanction of Loans / Portfolio 	 Periodic monitoring of Stock & Book Debts 	 Managing Portfolio of Lender for entire life cycle of borrower
 Diligence for: Portfolio Buy/Sale Out 	 Dealers Funding Audit for Verification of assets funded 	 Educating & Obtaining Statements from borrower as required by Lender
 Existence Verification 	O Invoice & Bill Discounting Audit	 Performing Due Diligence enabling Lender to take a call on funding
 Know-Your-Customer checks, Personal discussion, Document verification, Execution & CAM / 	 Repossessed Asset Verification 	 Executing documents part of sanction terms & covenants
CAL preparation	 End use of Fund & Project Financing Audit 	O Calculating Drawing Power, conducting Inspections &
 Business and financial health assessment 		Stock Audit
		 Evaluating & Rating the borrower and providing scores for Risk Mitigation

Retail Loan Compliance Audit	Early Warning Signals	
\bigcirc Process & Transaction testing in compliance with	The audit report (Diligence, stock audit, inventory	
regulatory requirements.	OThe audit report (Diligence, stock audit, inventory funding, etc) provides audit observation which are evaluated on predefine Parameters.	
 Ensuring Compliance towards eligibility, KYC, Income to Loan, rating of borrower, condition & 	OFinancial & non financial information are	
title of asset, etc as per terms & condition of Company Policy & Procedure.	evaluated on certain criteria and Scores are provided for evaluation	
 Existence Verification of Primary & Collateral Assets 	OThe scale of risk & percentage of achievement is calculated & risk mitigation measures are	
 Evaluating & Rating the borrower and providing scores for Risk Mitigation 	recommended.	

Vendor/Customer Assessment	Distributors Audit	Claim Verification
Assessment of Process, capacity, capability adopted to service clients	 Distributors audit of stock, billing process, schemes, feedback for anchor's products, pricing, etc. 	 Verification of Claims made by distributors/ retailer for discounts, schemes, reimbursements, etc
 Assessment of financial stability to sustain & going concern to fulfill client commitments 	 Feedback from the market for distributor's product delivery, pricings, schemes, discounts, settlement, etc. 	 Verification of implementation of schemes/ discounts run by distributors/retailer
 Assessment of product feasibility Assessment of legal, statutory & Technical compliances 	 Evaluating & Rating the assessment bench marking with Industry Standards 	distributors/ retailer
Evaluating & Rating the assessment bench marking with Industry Standards		 Processing of claims for payments to distributors/ retailer

○ Fast Moving Consumer Goods and Consumer Durables Services & Product Offerings

 Verification of Schemes floated by the Brand implemented by the distributors / retailer Verification of products packaging, pricing , period of
• Verification of products packaging pricing period of
schemes implemented by distributors/ retailer
 Verification of claims for the schemes run by the distributors/ retailer
 Surprise visit at the distributors / retailer to test the scheme implemented as intended

O Automobile Services & Product Offerings

Process Audit	Loss Mitigation Audit	Stock Take
 Testing of Process & Transaction in compliance with Company Policy & Procedures 	 Understanding & testing potential loss making activities, process, responsible person, pricing, 	 Physical verification of Inventory & matching with Stock Records
	discounts, freebies, etc.	Report on variance in quantity & value
Process Study, Gap analysis &		noted on physical verification of Inventory
Recommendation for Process	O Analyzing the data for	matching with Stock Records
improvement	understanding the trend for loss	
	making activities	 Verification of valuation of inventory by
Implementation of Improved Process		testing purchasing & carrying cost of
	O Suggesting deviation in the process	Inventory
Risk grading bench marking with the	& transaction in compliance with	
Industry standards	the company policy & procedure	O Verification of condition of inventory &
,		identifying damage & scrap inventory
	Recommendation on remediable	, , , , , , , , , , , , , , , , , , , ,
	measures to mitigate loss	O Verification of Process of recording
	Ŭ	inventory & recommending gap in the

process

Understanding Client Pain Areas

Decision Making Support: Required Real-time, Accurate & Factual information, Early warning triggers, Status of Statutory Compliance, Auto escalation process to avoid surprises later.

<u>Credit & Risk Management:</u> Lack of Fact-finding process, Missing Corroborating evidence, Stringent Approval and authorization process, Increase in Non Performing Assets, Loan monitoring, Overcoming deteriorating asset quality.

<u>TAT Management</u>: Reduction in TAT, Minimize Transaction Cost, Flexibility and Exception Management

Compliances with Policy & Procedure: Need assurance on compliance with Standard Operating Procedures & Policies, vendor assessment, accuracy of claims, mitigation of risk & loss

<u>Growth:</u> Managing growth minimizing CAPEX, Process improvement to meet the expansion plan, Fund requirement & management, proper business plan & information memorandum.



nhbs Unique Selling Proposition & Assignment Executed

Reach: nhbs Presence in most of the cities in India & Dubai. In India, we are present in 24 states and 306 cities

Knowledge & Experience: nhbs possess more than 125 years of team experience, advisory forum of 19 ex-bankers, more than 350 professional resources comprises of Chartered Accountants, MBA's & Graduates & liquid force of more than 1000 resources.

Assessment: nhbs have develop capabilities to assessed legal documents, financial statements, KYC, analysis of receivables, payables, loan & bank statements, process study & assessment, Inventory verification, Compliance check, etc. nhbs have developed its own standard operating procedures for better executing the assignments.

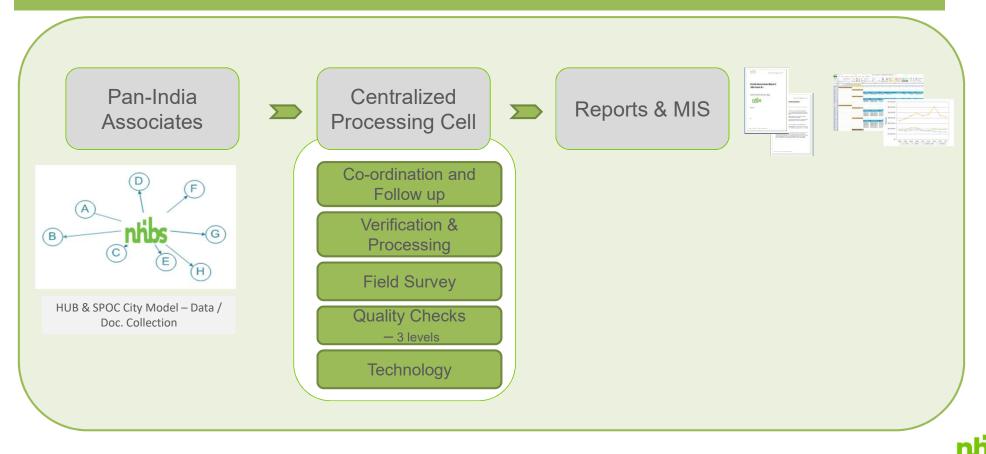
Portfolio: nhbs has conducted over 21,000 due diligence & credit monitoring assignments managing lending portfolio of over \$ 14 bn. for various banks, financial Institutions, FMCG, Automobile & Consumer durable Industry.



Benefits to stakeholders



Delivery Model



IT Security and Data Confidentiality

- Data Security: Client data is most important and crucial to us, severe stringent measures are taken to maintain its security
 - □ User authorization : Only authorized users are able to access the reports. Authorization matrix is defined and maintained for roles
 - □ Network security : Intrusion Detection and monitoring firewall management providing internal/external users access to applications in data center-VPN user management
- Data Confidentiality: All the employees have to sign a pre employment policy before joining to maintain the confidentiality of data. The privacy of data is checked from time to time





Esteemed Client List



Key management





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